

For Non-Emergent Transports
623-546-1200

Inter-Facility Ambulance Service

In addition to 911 and emergent transport service, the Sun City West Fire District offers basic and advanced life support inter-facility non-emergent transport services. All ambulances are staffed by certified paramedics with advanced equipment such as ventilators, invasive monitoring devices, and other devices found in critical and intensive care settings. When you choose Sun City West Ambulance Service, you can count on the best care for the most complex patients.



Your Hometown Ambulance

The Sun City West Fire District has been providing the highest quality emergency fire, rescue and ambulance service to the community of Sun City West since 1981.

The Paramedics, EMT's and Firefighters of the Sun City West Fire District take pride in providing the best possible care.

We are here to serve **YOU**.

When you choose Sun City West FD Ambulance, you choose the **BEST**.

www.scwfire.org

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Ambulance Transportation

Sun City West Fire District is one of only four Valley fire departments that own, operate and staff their own ambulances.

The District is also one of the few ambulance services in the valley that **DOES NOT** charge an additional fee to District residents for ambulance transport.

We accept all insurance with **NO** out of pocket expenses.



The Sun City West Fire District

- ◆ 81 Employees
- ◆ 41 Certified Paramedics
- ◆ 3 Full-Time Ambulances Staffed 24/7
- ◆ Average Emergent Response Time - 3:27
- ◆ Average Non-Emergent Response Time - 4:16
- ◆ Over 7000 Emergent and Non-Emergent Responses per year.



Sun City West Fire District

18818 North Spanish Garden Drive
Sun City West, AZ 85375
Business Phone: 623-584-3500
Fax: 623-546-8613

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Sun City West Fire District Ambulance Service



Non-Emergent Inter-Facility Transport Program



Caring People Providing Quality Service

To Schedule an Inter-Facility Transport 24 Hours a Day

1. Obtain the appropriate insurance authorizations and signed Physician Certification Statement (PCS).
2. Call Sun City West FD Ambulance Service at 623-546-1200 or your internal transportation services.
3. No need to pre-schedule, average response time for non-emergent transports is 10 minutes or less.
4. Have appropriate information available when you call, including:
 - ◆ Patient's name.
 - ◆ Address, location, unit, bed number, etc.
 - ◆ Patient destination.
 - ◆ Patient care needs such as cardiac monitor, oxygen, IV, medications, etc.
 - ◆ Your telephone number.

Transfer Checklist

(To have ready for ambulance crew)

- ◆ Discharge summary.
- ◆ Patient face sheet.
- ◆ X-rays, labs, DNR, etc.
- ◆ Insurance forms/authorizations.
- ◆ PCS

Our paramedics and EMT's are there to assist you. Let them know if you have any questions regarding our inter-facility services or call our office at 623-584-3500, Monday-Thursday from 7:00 am-5:00 pm.

Ambulance Transport Services

- ◆ Basic Life Support
- ◆ Advanced Life Support
- ◆ Paramedic
- ◆ 12 Lead Cardiac Monitoring
- ◆ Intravenous Infusion Pump
- ◆ Automated Transport Ventilators
- ◆ Electronic Patient Records

For all your ambulance transportation needs

Non-Emergent

623-546-1200

Emergency

911



Sun City West Fire District

The Sun City West Fire District is a premier agency providing professional emergency and public services since 1981. The district has grown to protect more than 45,000 residents within a 35 square mile area. The fire district is a unique agency which has a history of using an innovative approach to delivering the highest quality service to its customers. In addition to ambulance service, the District provides fire protection, rescue services, emergency management, child safety seats and fire and life safety education.

In August of 2010, Sun City West Fire District achieved Accredited Agency status from the Commission on Fire Accreditation International (CFAI). There are fewer than 150 accredited agencies out of the approximately 33,000 fire departments throughout the United States and less than a dozen accredited agencies in Arizona.

Sun City West is also the only fire service based ambulance service in Arizona accredited by the CFAI, an entity of the Center for Public Service Excellence.

Sun City West Fire District has also been awarded a Certificate of Achievement for Excellence in Financial Reporting from the Government Finance Officers Association in 2011 and 2012. This is the highest form of recognition for budgetary excellence for state and local agencies. This review process and award ensures that the Sun City West Fire District is meeting the highest standards for public accounting.

